Bury's Homelessness Strategy Delivery Plan: 2026 – 2029.

- This delivery plan has been developed in alignment with the emerging national homelessness and rough sleeping agenda and reflects the four priorities of Bury's Homelessness Strategy 2026-2029: Early intervention and prevention, access to safe and suitable accommodation, reducing rough sleeping, and ensuring people receive the right support at the right time.
- Progress reporting will focus not only on delivery against agreed actions and outcomes, but also on identifying barriers, risks and emerging pressures. Action leads will be expected to highlight mitigations, learning and opportunities for service improvement to support continuous development.
- This Plan complements, rather than duplicates, activity delivered through the Council's wider Housing Strategy and associated housing, accommodation and support programmes. Several linked strategies, plans and workstreams will contribute directly to the delivery of the Homelessness Strategy and its objectives, including:
    - Increasing the supply of affordable, sustainable and accessible housing through the Housing Strategy.
    - Delivering the Three-Year Temporary Accommodation Strategy and Action Plan, including increasing the supply of suitable temporary accommodation, improving quality and standards, strengthening procurement, placement and move-on arrangements, and reducing reliance on costly and unsuitable forms of temporary accommodation.
    - Implementing the B&B Elimination Plan to minimise and ultimately eliminate the use of bed and breakfast accommodation for families, except in genuine emergencies, and reduce reliance on B&B accommodation across all household groups.
    - Delivering a Supported Housing Needs Assessment and Supported Housing Strategy to ensure supported accommodation and support pathways meet current and future need, improve move-on opportunities and strengthen accommodation options for residents with additional support requirements.
    - Reviewing the Allocations Policy, housing register arrangements and wider access to settled housing to ensure available housing is used effectively, and households can access suitable accommodation as quickly as possible.
    - Delivering wider housing growth, regeneration and housing quality programmes that increase housing choice, improve affordability and support long-term housing stability for residents.

Together, these linked programmes will support delivery of the strategy's overarching ambition to make homelessness rare, brief and non-recurring, while ensuring residents can access safe, suitable and sustainable accommodation alongside the support they need to maintain it.

Priority 1: Strengthening Early Intervention and Prevention

The national plan places a strong emphasis on preventing homelessness before it happens. This theme focuses on identifying risk earlier, helping people stay in their homes wherever possible, and working with partners to provide support before housing problems reach crisis point.				
MHCLG Metrics: 1 ☒ 2 ☒ 3 ☒ 4 ☒ 5 ☒ 6 ☒				
Objective	**Action**	**Outcome**	**Lead Officer**	**Timescale**
Embed a prevention-first approach by improving access to housing advice, support and early intervention services across communities, helping residents resolve housing issues before they escalate into homelessness	Complete a whole-service review of homelessness prevention and housing options functions, including organisational structure, service delivery model, staffing, skills and demand, and implement a redesigned service with specialist prevention roles aligned to local need and emerging priorities	A modern, responsive and prevention-led service that maximises early intervention opportunities, strengthens partnership working, improves performance and delivers better housing outcomes for residents	Head of Service – Homelessness Prevention & Housing Solutions	Mar 2027
	Establish a Homelessness Reduction Board to provide strategic oversight, governance and accountability for the delivery of the Homelessness & Rough Sleeping Strategy, monitoring performance, outcomes, risks and progress against agreed priorities across partner organisations	Establish a Homelessness Reduction Board to provide strategic oversight, governance and accountability for the delivery of the Homelessness & Rough Sleeping Strategy, monitoring performance, outcomes, risks and progress against agreed priorities across partner organisations	Head of Service Homelessness Prevention & Housing Solutions	Jun 2027

DRAFT

	Review Duty to Refer and Duty to Collaborate arrangements with statutory and voluntary sector partners, identify gaps and barriers within current pathways, and implement improvements that strengthen early identification, referral quality, information sharing and joint working to prevent homelessness	Stronger multi-agency accountability and collaboration, ensuring housing needs are recognised and responded to effectively across the wider system	Homelessness Prevention & Housing Solutions Manager/Bury Homeless partnership/Lived in experience	Dec 2027
	Increase access to floating support through community-based delivery, outreach and strengthened referral pathways across partner agencies	More people maintain their accommodation, reduced homelessness from tenancy loss, and increased prevention through earlier access to support	Homeless Prevention& Housing Solutions Manager / Calico services	Mar 2028
	Strengthen partnership approaches that provide early financial intervention and practical support, including access to the Crisis and Resilience Fund, Welfare Hubs, debt advice, welfare benefits support, fuel poverty initiatives, employment assistance to maximise incomes	Earlier support for households experiencing financial hardship, improved income maximisation and financial resilience, reduced risk of homelessness, and increased housing stability.	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Early Prevention Officers / DWP / welfare team	Ongoing
	Review the usage of the Homelessness Prevention Fund to ensure resources are targeted effectively, deliver value for money and achieve sustainable housing outcomes, supported by a prevention evaluation framework that measures the effectiveness, cost-benefit and long-term impact of interventions to inform future investment and service delivery	Prevention resources are used effectively and strategically, delivering improved homelessness prevention outcomes, better value for money and greater understanding of which interventions have the most sustainable long-term impact	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Data Officer /	Sept 2027
	Review the accessibility of homelessness and housing advice services across all contact channels, including face-to-face appointments, telephone services, digital platforms, inbox management and written communications	Improved customer experience, increased accessibility and engagement with services, reduced barriers to accessing support, and earlier resolution of housing issues before they escalate into homelessness	Head of Service Homelessness Prevention & Housing Solutions / Service Manager	Dec 2027
	Review and refresh all customer-facing letters, templates and communications to ensure they are clear, accessible, consistent and written in plain English, helping residents understand their housing options, rights and responsibilities	Improved customer understanding, increased engagement with services, reduced confusion and complaints, and more informed decision-making by residents accessing housing support	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Communications teams / Bury Homeless partnership/ Lived experience	Mar 2027
	Implement a workforce development programme to strengthen trauma-informed, strengths-based and person-centred approaches across homelessness prevention services	Consistent delivery of high-quality, person-centred support that improves engagement and prevention outcomes	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / HR/shelter	Ongoing
	Ensure tailored advice and support is easily accessible for people leaving supported housing, care, hospital, prison and other institutional settings through reviewing integrated pathways	Increased prevention referrals and more direct moves into sustainable accommodation	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Bury Homeless partnership/Project Free/Childrens/NHS/ASC	Mar 2028

DRAFT

	Conduct a full assessment of what advice and information is available to ensure it is accurate, accessible and easy to navigate through enhanced webpages, QR code-enabled resources.	Residents and professionals can easily access accurate housing advice through improved digital resources and a refreshed AdviceAid platform, enabling earlier access to the right support and increasing self-service	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Partner Agencies / Digital / Communications	Sept 2027
	Carry out a comprehensive review of the online housing advice tool, AdviceAid, enabling residents and professionals to access the right support at the earliest opportunity		Head of Service Homelessness Prevention & Housing Solutions / Service Managers	Mar 2027
Create a joined-up prevention system that brings together housing, health, public services and community partners to identify risk early, address the wider causes of homelessness and improve long-term housing stability	Embed partnership working across education, health, VCFSE organisations, community services and Council departments to improve homelessness prevention through targeted engagement, thematic focus groups, shared awareness activity and the development of early identification and referral mechanisms that enable housing risks to be identified and addressed at the earliest opportunity	Increased opportunities for prevention through earlier identification of housing issues across the wider Council system with targeted support	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Bury Homeless partnership/Partners / Lived experience/	Ongoing
	Align service delivery with Bury's LETS Tackle Poverty Strategy, ensuring housing interventions contribute to reducing poverty, financial exclusion and wider inequalities	A more joined-up approach to tackling poverty and homelessness, supporting improved housing stability and reducing the risk of homelessness across vulnerable households	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Public health/Anti poverty leads/welfare hub/live well	Ongoing
	Strengthen access to the Greater Manchester Youth Pathfinders programme and develop a targeted early intervention approach using predictive data and intelligence to identify young people at risk of homelessness and provide support before a housing crisis occurs	Earlier identification of young people at risk of homelessness, increased access to preventative support, reduced youth homelessness, and improved transitions into safe, stable and sustainable accommodation	Youth pathfinders/ Service Manager / Children Services	Mar 2028
	Work with Public Health, Live Well and wider partners to embed the Changing Futures and Enhanced Live Well programmes within homelessness prevention pathways, ensuring people experiencing multiple disadvantage receive targeted support	Earlier identification of housing need through targeted support that addresses the wider causes of homelessness and helps residents live independently	Public Health / Homelessness / Early Break / Project Free / Big life/Live well	Mar 2028
Use data and lived experience to drive improvement	Use data, insight and predictive analytics to identify households at risk of homelessness earlier, supported by the development of a homelessness prevention dashboard to monitor demand, trends, risk factors and outcomes, enabling targeted interventions before housing issues escalate into crisis	Earlier identification of risk, increased prevention activity, reduced crisis presentations, and improved housing outcomes for residents	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Performance Officer	Dec 2027
	Develop a stronger evidence-based understanding of homelessness demand, customer journeys and support needs through data analysis, customer	Services are informed by robust evidence, customer feedback and lived experience, resulting	Head of Service Homelessness Prevention &	Ongoing

DRAFT

	insight and co-production. Engage regularly with people with lived experience, community groups and partners, and use learning from complaints, compliments, MP enquiries and other feedback to evaluate services, identify emerging needs	in more responsive, effective and person-centred homelessness prevention services	Housing Solutions / Service Manager / Performance Officer	
	Harness digital innovation, technology and AI to improve workforce capacity and productivity, increase homelessness prevention, enhance customer access whilst enabling faster identification of housing need and more effective targeted support	More efficient and responsive services, improved customer experience, earlier intervention opportunities, and better use of resources to prevent homelessness	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Performance Officer	Mar 2028
	Strengthen performance management, governance, audit and quality assurance arrangements to ensure services remain accountable, evidence-led and focused on delivering positive outcomes	Improved service quality, stronger accountability, greater value for money, and continuous improvement in homelessness prevention outcomes	Head of Service Homelessness Prevention & Housing Solutions / Service Manager / Performance Officer	Ongoing
	Introduce a programme of regular case file audits, percentage-based case checks and structured casework reviews to strengthen quality assurance, promote good practice, ensure compliance with statutory duties and identify learning opportunities that drive continuous improvement in homelessness prevention and customer outcomes	Improved consistency, quality and accountability in casework, leading to better decision-making, enhanced customer experiences, stronger compliance and improved homelessness prevention outcomes	Homelessness Prevention & Housing Solutions Manager	Jun 2027

Priority 2: Ensuring Access to Safe, Suitable and Quality Accommodation

Providing access to safe, decent and affordable accommodation is a key part of the national approach. This theme focuses on increasing housing options, improving the quality of temporary accommodation and helping people move into settled homes more quickly.				
MHCLG Metrics: 1 ☒ 2 ☒ 3 ☒ 4 ☒ 5 ☒ 6 ☒				
Objective	**Action**	**Outcome**	**Lead / Partner**	**Timescale**
Ensure access to safe, suitable and sustainable temporary accommodation	Deliver the Council's Three-Year Temporary Accommodation Plan, including the acquisition, leasing, procurement, remodelling and optimisation of temporary accommodation stock, implementation of quality standards, and reduction of reliance on emergency and nightly-paid accommodation	An expanded supply of high-quality temporary accommodation, reduced use of costly emergency placements, improved resident outcomes and a more sustainable temporary accommodation system	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Procurement / regulatory Services / Legal /landlords/RP's/Revs and Bens	Ongoing
	Develop and implement a Temporary Accommodation Placement and Procurement Policy that sets out clear standards for sourcing, allocating and managing temporary accommodation, including suitability assessments, procurement arrangements, value for money requirements, location considerations and quality expectations	A transparent and consistent approach to procuring and allocating temporary accommodation that improves placement suitability, strengthens governance, supports financial sustainability and delivers better outcomes for residents	Head of Service Homelessness Prevention & Housing Solutions / Temporary Accommodation Manager	March 2027
	Implement the Council's B&B Elimination Plan, including increasing access to alternative temporary	The use of B&B accommodation is eliminated for families except in genuine emergencies and	Head of Service Homelessness Prevention &	Ongoing

DRAFT

	accommodation, strengthening prevention and move-on activity, improving placement planning and introducing escalation arrangements to minimise and ultimately eliminate the use of B&B accommodation for families and reduce reliance for all households	significantly reduced across all household groups, ensuring residents are accommodated in more suitable and stable accommodation	Housing Solutions / all service managers	
	Deliver the Temporary Accommodation Quality Framework set out within the Three-Year Temporary Accommodation Plan, including regular inspections, compliance monitoring, resident feedback, provider performance management and continuous improvement activity	Safe, compliant and high-quality temporary accommodation that consistently meets resident needs and statutory requirements	Head of Service Homelessness Prevention & Housing Solutions / Temporary Accommodation Manager	Ongoing
	Implement a temporary accommodation pathway and move-on framework that supports households from placement through to settled housing, with clear expectations, support offers and planned move-on arrangements	Reduced lengths of stay in temporary accommodation, improved flow through the homelessness system and increased successful move-on into settled housing	Head of Service Homelessness Prevention & Housing Solutions / Temporary Accommodation Manager/move on officers	Dec 2027
	Develop and deliver the Greater Manchester Empty Homes Programme to bring long-term empty properties back into use as temporary accommodation, increasing the availability of high-quality housing and making better use of existing housing stock	More empty homes returned to use, increased access to suitable temporary accommodation, reduced reliance on costly emergency and nightly-paid accommodation, and improved value for money through the effective use of existing housing assets	Homeless/private rented, Empty Homes, GMCA, provate landlords	2026 - 2029
	Undertake a joint review with Children's Services of the 16/17 Joint Housing Protocol, Leaving Care arrangements and young people's accommodation pathways, enhancing the Leaving Care Panel to strengthen early identification, coordinated support and planned transitions into suitable accommodation	Reduced youth homelessness through earlier intervention, improved access to appropriate accommodation and support, and fewer young people experiencing repeat homelessness	Homeless / Commissioning / Children's services / VCFE/	Mar 2027
	Review and refresh the Temporary Accommodation Storage Policy to ensure households can access clear, consistent and affordable storage solutions where belongings cannot be accommodated, reducing barriers and preventing the loss of personal possessions during homelessness	Improved customer experience, reduced financial hardship and storage-related risks, and greater housing stability through consistent and person-centred storage arrangements	Head of Service Homelessness Prevention & Housing Solutions / Temporary Accommodation Manager / Homelessness Prevention & Housing Solutions Manager	Dec 2027
	Review and update Temporary Accommodation licence agreements to ensure they are legally compliant, clearly understood by residents, reflect service expectations and responsibilities, and support effective management of temporary accommodation placements	Clearer and more consistent arrangements for residents and the Council, improving compliance, reducing disputes and supporting the effective management of temporary accommodation	Temporary Accommodation Team / Registered Providers / Providers	Sept 2027
	Review and standardise behavioural agreements, placement documentation and all associated temporary accommodation paperwork to ensure they are clear, consistent, legally compliant and	Residents receive clear and consistent information about their placement, rights and responsibilities, supporting positive tenancy behaviour, reducing disputes and improving the management of temporary accommodation placements	Temporary Accommodation Manager	Sept 2027

DRAFT

	support effective placement management and resident understanding			
	Review domestic abuse pathways and safe accommodation provision, including refuges, to ensure victims and survivors can access timely, appropriate and safe housing options, supported by effective partnership working, clear referral arrangements and trauma-informed support	Victims and survivors of domestic abuse can access safe accommodation and housing support more quickly, reducing the risk of homelessness and improving safety, wellbeing and long-term housing outcomes	Head of Service Homelessness Prevention & Housing Solutions / Temporary Accommodation Manager / Community Safety/SafeNet	Mar 2028
Increase access to suitable housing options	Review the Allocations Policy and wider housing allocations framework, assess the feasibility and benefits of introducing a Common Allocations Framework with housing partners, and procure and implement a modern housing register system that improves access, transparency, operational efficiency and customer experience	A fair, transparent and effective allocations system that makes best use of available housing stock, improves residents' access to appropriate housing, supports homelessness prevention and enables more informed decision-making through improved data and housing management processes	Head of Service Homelessness Prevention & Housing Solutions / Service Managers/Partners	Dec 2027
	Deliver the Housing Strategy, Homelessness Strategy and supported accommodation strategy in a coordinated way to increase housing supply, improve access to housing and support tenancy sustainment	A joined-up approach to increasing housing opportunities and reducing homelessness across the borough	Strategic Housing	Ongoing
	Work with Registered Providers and partners to improve access to accommodation for young people, families, single people and people with multiple or complex needs, while maximising funding opportunities and investment to expand housing options, increase accommodation supply	Improved access to suitable housing options for residents with varying needs and circumstances	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Adult Services / Commissioning	Dec 2027
Strengthen supported housing and move-on pathways	Strengthen move-on from supported housing, increasing the availability of suitable accommodation options and remove barriers to accessing settled housing, ensuring residents can progress into long-term housing stability	Improved flow through the homelessness system, reduced stays in temporary and supported accommodation, increased successful move-on outcomes, and more residents sustaining suitable long-term housing	Homeless/Rough sleepers, adult social care, NHS, public health, childrens, commissioned providers, vcfe, lived in experience	Dec 2027
	Review the Central Access Point (CAP) to ensure residents can access the right accommodation and support at the right time	Residents receive the right support, in the right place, at the right time, reducing crisis presentations, rough sleeping and repeat homelessness, while improving access to appropriate accommodation and enabling sustainable long-term housing outcomes.	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Adult Services / Commissioning	Mar 2027
	Ensure residents in temporary and supported accommodation receive strengths-based support that connects them to employment, education, health and community opportunities	Increased independence, improved wellbeing and better long-term housing outcomes, break intergeneration cycles of disadvantage	Temporary Accommodation Manager / Registered Providers / Partners	Ongoing
	Implement a supported housing quality and compliance framework with providers to ensure accommodation and support services meet regulatory requirements, agreed partnership standards and local expectations. Monitor	Supported housing provision is safe, high quality and fully compliant, with consistent standards across providers delivering improved outcomes for residents and stronger partnership accountability	Supported accommodation strategy lead Homelessness Prevention & Housing Solutions / Service	Mar 2028

DRAFT

	performance, compliance and outcomes through partnership arrangements to promote accountability, continuous improvement and positive resident outcomes		Managers / Adult Services / Commissioning	
Improve quality, oversight and sustainment	Strengthen performance monitoring, governance and quality assurance arrangements across temporary accommodation, supported housing and move-on services	Improved standards, stronger accountability and continuous improvement across accommodation services	Temporary Accommodation Manager	Ongoing
	Implement fit-for-purpose temporary accommodation management systems and technology, including integrated rent accounting, placement management and performance reporting functionality, to improve oversight, financial management, operational efficiency and the effective delivery of temporary accommodation services	Temporary accommodation is managed more effectively through improved systems, accurate financial monitoring and enhanced operational oversight, supporting better decision-making, resource management and customer outcomes	Performance officer / Temporary Accommodation Manager	Dec 2027
	Collaborate with landlords, letting agents and partner organisations to increase the supply of good-quality private rented accommodation available to residents at risk of homelessness including for including care leavers, people with support needs and those at risk of rough sleeping	An increased supply of quality private rented homes available to residents at risk of homelessness, providing greater housing choice, reducing pressure on temporary accommodation and improving access to settled housing	Service Managers / PRS co-ordinator	Ongoing
Strengthen access to and standards within the Private Rented Sector (PRS)	Assess the need for a dedicated Private Rented Sector function, including the feasibility of a Social Lettings Agency model, to expand access to good quality private rented accommodation, strengthen landlord engagement and increase sustainable housing options for households at risk of homelessness	Improved access to the private rented sector, stronger relationships with landlords and a wider range of sustainable housing options, helping to prevent homelessness and reduce reliance on temporary accommodation	Head of Service Homelessness Prevention & Housing Solutions / Service Managers/PRS enforcement	Sept 2027
	Continuing implementing to legislative changes, including the Renters' Rights Act, ensuring services, policies and landlord engagement arrangements remain effective and compliant	Services, policies and partnerships remain compliant, responsive and fit for purpose, helping residents and landlords navigate legislative changes while supporting stable and sustainable tenancies	Homeless/PRS Service	ongoing
	Strengthen joint working between Housing Standards, Homelessness Services and landlords to identify and address property condition issues, tenancy risks and barriers to accommodation access	Earlier identification and resolution of housing risks, improved property standards, fewer tenancy failures and stronger pathways into and through the private rented sector	Homeless / PRS Team / Public service / Regulatory Services / Trading Standards	Three years
	Review our incentives and support packages that encourage landlords to work with the Council to prevent homelessness and assist households into accommodation	Stronger landlord partnerships, increased accommodation opportunities for residents at risk of homelessness, and greater use of prevention measures to avoid housing crises	Homeless / PRS Team / Public service / Regulatory Services	Three years
	Monitor trends, affordability pressures and tenancy loss within the private rented sector to inform service planning and prevention activity	Improved understanding of local housing pressures and trends, enabling earlier intervention, more targeted prevention activity, and	Homeless/PRS Service	Three years

DRAFT

		better-informed commissioning, housing supply and service planning decisions that respond effectively to changing local need		

Priority 3: Preventing and Reducing Rough Sleeping in The Borough

The national ambition is to make rough sleeping rare, brief and non-recurring. This theme focuses on preventing people from sleeping rough, responding quickly when it does occur and ensuring people can access accommodation and support to avoid returning to the streets.				
MHCLG Metrics: 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 ☒ 6 ☒				
Objective	**Action**	**Outcome**	**Lead / Partner**	**Timescale**
Prevent rough sleeping before it happens – detailed actions are under priority one of this action plan	Review and redesign rough sleeping access, referral and assessment pathways to ensure services are easy to access and focused on prevention and early intervention	Faster access to support, reduced barriers to services and increased successful prevention outcomes	Homelessness Prevention & Housing Solutions managers / Rough sleepers / Adult social care / Public health / VCFE / Safeguarding adults board	Mar 2027
	Work with statutory services, voluntary organisations, faith groups and community partners to develop a shared responsibility for preventing rough sleeping	Stronger partnership working, increased referrals and a coordinated approach to preventing rough sleeping across the borough	Bury Homeless partnership /Homelessness Prevention & Housing Solutions managers / Rough sleepers / Adult social care / Public health / VCFE / Safeguarding adults board	Ongoing
	Expand access and remove barriers into off the street supported and specialist accommodation for people with multiple disadvantage	Reduced barriers to accommodation and support for people experiencing multiple disadvantage, increasing the prevention of rough sleeping and reducing repeat episodes of homelessness	Homeless / commissioned provider / Registered Providers	Ongoing
Reduce rough sleeping and break cycles of homelessness	Maximise funding opportunities and engage with both Greater Manchester and regional partnerships to strengthen local rough sleeping responses	Increased investment, expanded accommodation and support options, and improved outcomes for residents	Head of Service Homelessness Prevention & Housing Solutions / Service Managers/GMCA/MHCLG	Ongoing
	Maximise the use of national and regional initiatives, including A Bed Every Night, CAS3 and Rough Sleeping Accommodation Programmes (RSAPs), to provide accommodation and support for people at risk of or experiencing rough sleeping	Increased access to accommodation and support, reduced rough sleeping and repeat homelessness, and improved pathways into settled housing	Head of Service Homelessness Prevention & Housing Solutions / Service Managers / Rough Sleepers team /GMCA/MHCLG	Ongoing

DRAFT

	Strengthen our local Housing First offer for people experiencing multiple disadvantage, providing intensive, person-centred support, practical assistance and early intervention to help people secure and sustain accommodation and improve wider life outcomes	Fewer repeat homelessness presentations, improved housing stability and independence, reduced demand on public services, and a strong social return on investment through better outcomes for residents with multiple disadvantage and lower long-term system costs	Homeless / Rough sleepers / Adult social care / Public health / VCFE / Safeguarding adults board	Jun 2027
	Continue to develop Bury Integrated Inclusion Health offer for target priority groups, bringing dedicated social work capacity, health services and multi-agency interventions to support people experiencing homelessness, multiple disadvantage	Improved housing stability, health and wellbeing outcomes, reduced repeat homelessness and rough sleeping, increased independence and engagement with services, and reduced demand on health, social care and wider public services	Homeless / Rough sleepers / Adult social care / Public health / VCFE / Safeguarding adults board	Aug 2027
	Deliver the National Rough Sleeping Programme Phase one, two and three which focus on rough sleepers experiencing multiple disadvantage	Reduced rough sleeping and long term rough sleeping, increased access to settled accommodation, and improved housing stability for vulnerable residents	Homeless/rough sleepers, adult social care, public health, VCFE, commissioners, gmca, lived in experience, stategic housing/capital	Ongoing

Priority 4: The Right Support at the Right Time for All

The national ambition is to make rough sleeping rare, brief and non-recurring. This theme focuses on preventing people from sleeping rough, responding quickly when it does occur and ensuring people can access accommodation and support to avoid returning to the streets.				
LOF Metrics: 1 ☒ 2 ☒ 3 ☒ 4 ☒ 5 ☒ 6 ☒				
Objective	**Action**	**Outcome**	**Lead / Partner**	**Timescale**
Deliver an integrated one-system approach	Strengthen neighbourhood-based and multi-agency support arrangements by bringing together housing, health, social care, employment, criminal justice, community safety, Public Health, Live Well and voluntary sector partners	Residents experience a coordinated and seamless response, receiving the right support at the right time	Homeless/rough sleepers / adult social care / VCFSE / GMCA / lived experience / Public Health	Ongoing
	Strengthen and expand Burys integrated housing support service that provides coordinated support from prevention and crisis response	Reduced duplication between services, improved partnership working and better resident outcomes	Homeless / ASC / Children's Services / MOJ / VCFE / Commissioned providers / Public health	Sept 2028
	Expand partnerships with community, faith and grassroots organisations and strengthen navigator and keyworker support to help residents access and remain engaged with services	Increased engagement with support services, stronger community connections and improved tenancy sustainment	Bury Homeless partnership/Lived in experience	Ongoing
Use evidence, insight and outcomes to drive improvement	Develop a homelessness outcomes and insight framework that tracks residents' journeys, analyses the causes and impact of homelessness, and identifies gaps in provision and unmet need	Improved understanding of homelessness in Bury and stronger evidence to inform future decisions, commissioning and investment	Service Managers / Performance officer/Partners	Sept 2027
	Work with partners to develop shared outcomes and use data, performance monitoring, evaluation and lived experience feedback to measure the impact of	Evidence-led services that deliver improved outcomes for residents and demonstrate the impact of homelessness prevention activity	Service managers / Performance officer /Partners	Mar 2028

DRAFT

	homelessness interventions, inform service improvement and target resources effectively			
Create, accessible and person-centred support system	Continue to deliver the Greater Manchester Work and Skills Programme- re-commisson, supporting asylum seekers, refugees and other newly settled residents to access employment, training, skills development and volunteering opportunities that promote independence and integration	Improved access to employment and skills opportunities, increased financial independence, stronger community integration, and reduced risk of homelessness through sustainable pathways into work and settled housing	Homeless/Asylum / VCFE / GMCA, RSMP	Feb 2027
	Embed Bury's Families First approach within homelessness prevention and housing support services, ensuring families receive coordinated, whole-family support through a one-system approach that brings together housing, children's services, education, health and community partners	Earlier identification of housing need, improved outcomes for children and families, reduced family homelessness, and stronger partnership working that addresses the underlying causes of housing instability before crisis occurs	Homeless / Children's / Public Health / ASC	Mar 2028

Governance and Measuring Success

Delivery of this Action Plan will be supported by strong governance, effective partnership working and clear accountability across the homelessness system. A Homelessness Prevention Board will be established to oversee delivery of the strategy, monitor progress against agreed actions and outcomes, identify risks and barriers to delivery, and drive continuous improvement across all priorities. The Board will bring together key partners from housing, health, social care, children's services, the voluntary and community sector, Registered Providers and other relevant stakeholders to coordinate activity and maintain collective ownership of outcomes.

Oversight and challenge will also be provided through existing governance arrangements, including the Homelessness Partnership, Health and Wellbeing Board and the Housing Advisory Board, ensuring homelessness prevention remains connected to wider health, housing and community priorities. Regular reporting through these structures will support transparency, accountability and strategic oversight of progress.

Performance will be monitored through a combination of quantitative and qualitative measures, including service performance data, quality assurance activity, case audits, thematic reviews, customer feedback and engagement with people with lived experience. Alongside ongoing monitoring, an annual delivery and performance tracker will be produced to provide a comprehensive assessment of progress against agreed actions and outcomes, highlight achievements, identify barriers and risks to delivery, and set out corrective actions where improvement is required.

An annual review of the Action Plan will evaluate overall progress, refresh priorities where necessary and ensure continued focus on preventing homelessness, reducing rough sleeping, improving access to suitable accommodation and delivering sustainable housing outcomes for residents. The Local Outcomes Framework set out below will provide the basis for measuring impact and assessing progress against the strategy's objectives.

Target checkpoints:

DRAFT

Metric	Baseline	Checkpoint	Annual Checkpoint	Final Target	Direction
Rate of households in temporary accommodation with children per 1,000 households	2.9 per 1,000 (Sept 2025)	2.9 per 1,000 (Sept 2026)	2.6 per 1,000 (Sept 2027)	2.4 per 1,000 (Sept 2028)	17.2% Reduction
Number of families in Bed & Breakfast accommodation over 6 weeks	6 (Sept 2025)	4 (Sept 2026	0 (Sept 2027)	0 (Sept 2028)	100% Reduction
Success at preventing and relieving homelessness	42% (Sept 2025)	46% (Sept 2026)	49% (Sept 2027	52% (Sept 2028)	23.8% Increase
Success at preventing and relieving homelessness for those experiencing multiple disadvantage	43% (Sept 2025)	33% (Sept 2026)	39% (Sept 2027)	45% (Sept 2028)	4.7% Increase
People who are sleeping rough long term	2 (Nov 2025)	2 (Nov 2026)	0 (Nov 2027)	0 (Nov 2028)	100% reduction
People sleeping rough on a single night	5 (Autumn 2025)	TBC (Autumn 2026)	TBC (Autumn 2027)	TBC (Autumn 2028)	

DRAFT